

PRACTICE TEST 19

LISTENING



SECTION 1 Questions 1 – 10

Questions 1 – 5

Complete Tony's new customer form below.

Write **NO MORE THAN THREE WORDS AND/OR A NUMBER** from the listening for each answer.

Alpha Insurance - New Customer Details

Example

Answer

Type of property to be covered

House

Type of Cover (1) _____

Customer's Name Sarah Bright

Customer's Address (2) _____ Primrose Avenue
Perth
Western Australia

Customer's Postcode 6151

Customer's Property Details

Size approx. (3) _____ square metres

Number of bedrooms 3

Other rooms Bathroom, toilet, kitchen, living room, work room,
utility room, garage

Garden Yes - at front and back

Existing security Windows have (4) _____

Front + back doors have a five lever mortice deadlock

Four (5) _____ (including in the kitchen)

Burglar alarm

Questions 6 – 9

What **FOUR** things from the list below (**A - L**) are mentioned as **NOT** being covered by the basic contents insurance policy?

Write the appropriate letter (**A - L**) in any order in boxes **6 – 9** on your answer sheet.

- | | | | |
|----------|--------------------------|----------|----------------------|
| A | Bicycles | G | Carpets |
| B | Cash kept at home | H | Company Credit cards |
| C | Gold | I | New locks |
| D | Jewellery | J | Fur coats |
| E | Passports | K | Paintings |
| F | Valuable stamps or coins | L | Tents |

Question 10

What **ONE** thing from the list below (**A - F**) is **NOT** mentioned as being covered by the personal possessions cover policy?

Write the appropriate letter (**A - F**) on your answer sheet.

- A** A mobile phone
- B** A laptop
- C** A camera
- D** A purse
- E** A book
- F** Sunglasses

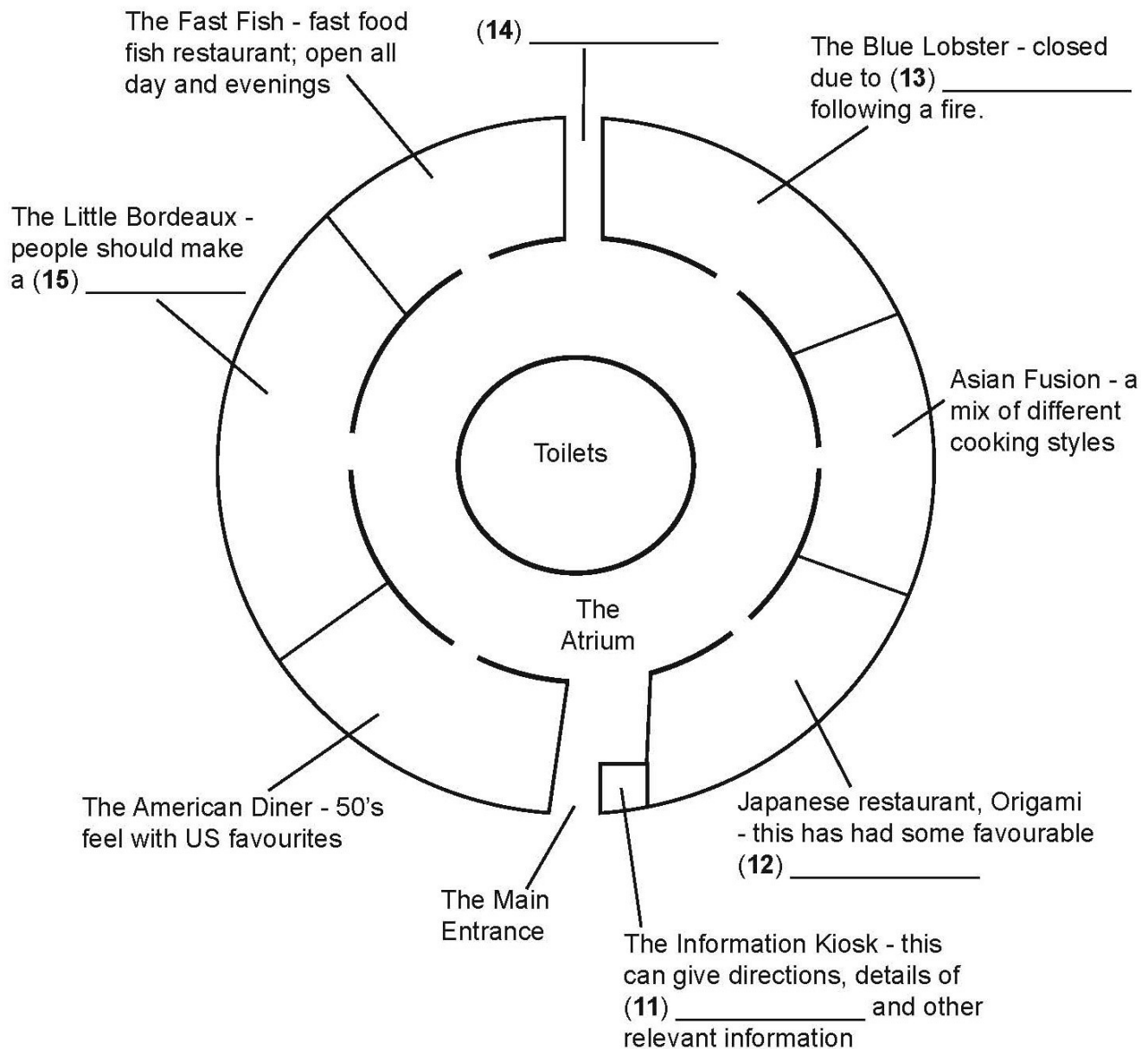
SECTION 2 Questions 11 – 20

Questions 11 – 15

Label the plan below.

Write **NO MORE THAN THREE WORDS** from the listening for each answer.

Plan of the New Culinary Village



Questions 16 – 20

Questions **16 - 20** state pieces of information regarding the new culinary village. The box below states where this information can be found (**A - G**). Match the information with where it can be found.

Choose **FIVE** letters, **A - G**, and write them in boxes **16 - 20** on the answer sheet.

Information

- 16** Opening Hours for Public Holidays
- 17** The Fine Dining Festival
- 18** Complaining about the Culinary Village's Amenities
- 19** The Tipping Policy
- 20** Free Access to the Toilets

Where the information is to be found

- A** The Waiting Staff
- B** The Local Newspaper
- C** Next to the Menus outside Restaurants
- D** The Culinary Village Website
- E** The Restaurant Maître D'
- F** The Restaurants' Websites
- G** The Information Kiosk

SECTION 3 Questions 21 – 30**Questions 21 – 25**

Complete the student notes below.

Write **NO MORE THAN ONE WORD** from the listening for each answer

Our Presentation

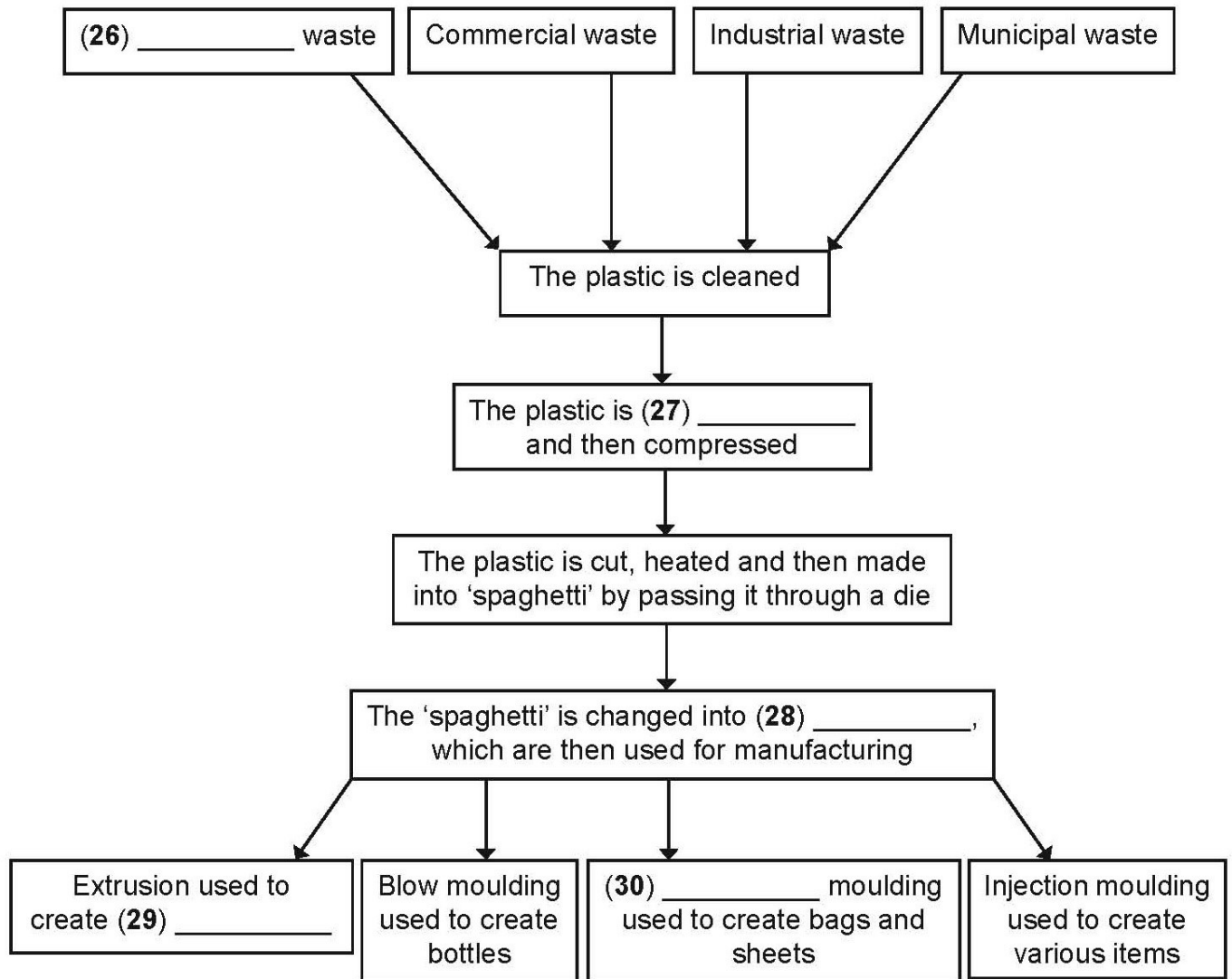
- The students' presentation will be done at the start of their next **(21)** _____.
- For the criteria knowledge and understanding, examples and analysis, **(22)** _____, we will be graded together and for relevant language usage we will be graded separately.
- Rubrics can be found by consulting the **(23)** _____.
- Emily needs to borrow a **(24)** _____ to finish what she's responsible for.
- The students will need a special **(25)** _____ to link to the projector in the room where their presentation will be.

Questions 26 – 30

Complete the flow chart describing the process for the recycling of plastic.

Write **NO MORE THAN ONE WORD** from the listening for each answer.

The Recycling of Plastic Process



SECTION 4 Questions 31 – 40**Questions 31 – 34**

Complete the sentences below.

Write **NO MORE THAN TWO WORDS** from the listening for each answer.

- 31** Personality inventories are very often conducted in the form of _____.
- 32** As personality is made up of a complex synthesis of items, measurement of only one _____ should be avoided.
- 33** The 5-Factor Model can measure extroversion, emotional steadiness, agreeableness, conscientiousness, and how open people are to a new _____.
- 34** Research on _____ shows that some components of the 5-Factor Model will be more applicable than others for forecasting job performance.

Questions 35 – 40

Complete the table below.

Write **NO MORE THAN TWO WORDS** from the listening for each answer.

Example Personality Inventories	
The Woodworth's Personal Data Sheet (WDDS)	<ul style="list-style-type: none"> * The WDDS was initially created to assess potential stress in (35) _____ during conflict. * The WDDS (and other tests) was later used to avoid employing workers in industry who might cause (36) _____ at work.
The Bernreuter Personality Inventory (BPI)	<ul style="list-style-type: none"> * The BPI consists of 125 items and produces scores on six variables. * The BPI was very popular, but its helpfulness and (37) _____ were criticised. * The BPI nevertheless continued to be widely used.
The Minnesota Multi-phasic Personality Inventory (MMPI)	<ul style="list-style-type: none"> * The MMPI is the most widely used personality inventory for identifying severe (38) _____. * The MMPI consists of 150 true / false / cannot say statements. * Although originally for severe cases, the MMPI is also useful for less severe cases or patients starting (39) _____.
The California Psychological Inventory (CPI)	<ul style="list-style-type: none"> * The CPI is less extreme than the MMPI and measures various personality traits, some relevant to (40) _____.