## Test 1

## LISTENING

SECTION 1 Questions 1–10

Questions 1-5

Complete the notes below.

Write NO MORE THAN THREE WORDS for each answer.

Transpor	t from Airport to Milton
Example Distance:	Answer
Options:	
Car hire - don't want to d	lrive
- expensive	
• Greyhound bus  - \$15 single, \$27  - direct to the 2	
- long 3	•••••
• Airport Shuttle – 4	service
- every 2 hours - \$35 single, \$65	return
need to 5	

## Questions 6-10

Complete the booking form below.

Write ONE WORD ANDIOR A NUMBER for each answer.

	AIDDODT CULTTIE DOC	VINO FORM	
	AIRPORT SHUTTLE BOO	KING FUHIN	
<b>To:</b>	Milton		•
Date:	6	No. of passengers:	One
Bus Time:	7 pm	Type of ticket:	Single
Name:	Janet 8		· · · · · · · · · · · · · · · · · · ·
Flight No:	9	From: London Heathro	ow
Address in Milton:	Vacation Motel, 24, Kitchener Street		
Fare: Credit Card No:	\$35 (Visa) <b>10</b>		•

#### SECTION 2

#### Questions 11-20

#### Questions 11-16

Choose the correct letter, A, B or C.

- 11 PS Camping has been organising holidays for
  - A 15 years.
  - B 20 years.
  - C 25 years.
  - 12 The company has most camping sites in
    - A France.
    - B Italy.
    - C Switzerland.
  - 13 Which organised activity can children do every day of the week?
    - A football
    - B drama
    - C model making
  - 14 Some areas of the sites have a 'no noise' rule after
    - A 9.30 p.m.
    - B 10.00 p.m.
    - C 10.30 p.m.
  - 15 The holiday insurance that is offered by PS Camping
    - A can be charged on an annual basis.
    - B is included in the price of the holiday.
    - C must be taken out at the time of booking.
  - 16 Customers who recommend PS Camping to friends will receive
    - A a free gift.
    - B an upgrade to a luxury tent.
    - C a discount.

## Questions 17-20

What does the speaker say about the following items?

Write the correct letter, A, B or C, next to questions 17-20.

A	They are	provided	in all	tents
		Land I were com	AAA COIL	

- B They are found in central areas of the campsite.
- C They are available on request.

17	barbecues	
18	toys	•••••
19	cool boxes	***************************************
20	mops and buckets	****

SECTION 3

Questions 21-30

Questions 21-23

Complete the notes below.

Write ONE WORD ONLY for each answer.

# DIFFERENCES BETWEEN INDIVIDUALS

IN THE WORKPLACE

#### Individuals bring different:

- · ideas
- 21
- · learning experiences

Work behaviour differences are due to:

- personality
- 22 .....

Effects of diversity on companies:

Advantage: diversity develops 23 .....

Disadvantage: diversity can cause conflict

#### Questions 24-27

#### Choose the correct letter, A, B or C.

- 24 Janice thinks that employers should encourage workers who are
  - A potential leaders.
  - B open to new ideas.
  - C good at teamwork.
- 25 Janice suggests that managers may find it difficult to
  - A form successful groups.
  - B balance conflicting needs.
  - C deal with uncooperative workers.
- 26 Janice believes employers should look for job applicants who
  - A can think independently.
  - B will obey the system.
  - C can solve problems.
- 27 Janice believes managers should
  - A demonstrate good behaviour.
  - B encourage co-operation early on.
  - C increase financial incentives.

#### Questions 28-30

Complete the sentences below.

#### Write ONE WORD ONLY for each answer.

- 28 All managers need to understand their employees and recognise their company's
- When managing change, increasing the company's ...... may be more important than employee satisfaction.
- 30 During periods of change, managers may have to cope with increased amounts of

## SECTION 4 Questions 31-40

Questions 31–35

Complete the notes below.

Write ONE WORD ONLY for each answer.

	SEMINAR ON ROCK ART
	Preparation for fieldwork trip to Namibia in 31
	Rock art in Namibia may be
	<ul><li>paintings</li><li>engravings</li></ul>
	Earliest explanation of engravings of animal footprints
	They were used to help 32 learn about tracking
	But:
	<ul> <li>Why are the tracks usually 33?</li> <li>Why are some engravings realistic and others unrealistic?</li> <li>Why are the unrealistic animals sometimes half 34?</li> </ul>
1	More recent explanation:
	Wise men may have been trying to control wild animals with 35
	Comment:
	Earlier explanation was due to scholars over-generalising from their experience of a different culture.
,	

## Questions 36-40

Complete the sentences below.

## Write ONE WORD ONLY for each answer.

36	If you look at a site from a, you reduce visitor pressure.
37	To camp on a site may be disrespectful to people from that
38	Undiscovered material may be damaged by
39	You should avoid or tracing rock art as it is so fragile.
40	In general, your aim is to leave the site